William Garcia

1416 W 2nd St., Los Angeles CA 90026

Phone: (213) 290-8432 Email: [Wgarci14@gmail.com](mailto:Wgarci14@gmail.com) website: [www.williamgarciaresume.com](http://www.williamgarciaresume.com)

# Computer skills

## Languages

* Proficient in: Java, HTML
* Familiar with: Python, C, C++, JavaScript, Node Js

## Software

* Platforms: Mac OS, Microsoft Windows® XP, Vista, 8, 10, 11 and Linux
* Database: MySQL

# Experience

|  |  |
| --- | --- |
| Intern Technician | 2010-2012 |

LAUSD Los Angeles School of Global Studies

* Support the IT team in installing and maintaining computer systems including hardware, software on desktops and laptops. (Windows and MacOS)
* Troubleshoot issues with equipment such as printers, computers and servers.
* Determining causes of computer/software/network malfunctions through evaluation, testing and resolution via modifications, repairs or external support assistance.
* Install new desktops, applications, run software updates, and backups when requested.
* Research unusual bugs or issues the school teachers/staffs and student encounter.
* Resolve internet and network access issues on both wired and wireless.
* Meet with staff to provided one-on-one technical assistance as needed/requested.
* Provide training to staff on new software and hardware use.

|  |  |
| --- | --- |
| Intern IT Support | 2015-2016 |

Wood Care Preserving

* Troubleshoot Issues with equipment such as printers, computers, and servers.
* Run software updates and backups when requested.
* Installed new desktops, servers and applications.

|  |  |
| --- | --- |
| Cashier/Parking Attendant/Cashier trainer | 2016-2019 |

Modern Parking Inc.

* Open parking lots on time and follow the parking lot opening requirements including documentation pre-opening vehicles inventories.
* Collect Parking fee and issue a receipt to all vehicle entering the facility.
* Train & supervise new cashiers, making sure they know all rules and regulations for the location they are and provide help when they need it.
* Wear the proper uniform with a visible employee badge and maintain a clean appearance at all times.

# Education

|  |  |
| --- | --- |
| California State University of Los Angeles Los Angeles, CA   * B.S. in Computer Science | 2012-2019 |